

March 10, 2009

To Whom It May Concern:

I have had the honor of having Paradigm Technology work on various projects for me at a large International Bank. These projects included the migration of over 2,500 clients from several locations to their new corporate office as well as day-to-day relocations in the Chicagoland area.

The duties performed included but were not limited to:

The relocation / implementation of the physical disconnect/reconnect of existing computers or the replacement of a new CPU, monitor, keyboard, external speakers and telephone handsets for predetermined end-users. This encompasses:

- Disconnection of the existing workstation as well as bag-n-tag of all computer equipment (keyboard, mouse, cables, telephone system, etc).
- Packaging of existing equipment.
- Unpacking, inventory, and physical installation of the moved equipment.
- Connectivity (patching) at desktop location (wall jack provided by customer).
- Network connection test.
- Network sign-on.
- Acceptance testing.
- System checkout and verification.

Paradigm Technicians were reliable, responsible, and productive. Their contributions to the success of my projects are immeasurable.

Beverly C. | Sr. Field Engineer | [Insight.com](#)